

# Chestnut Lodge



## Pet Crematorium & Cemetery



*Exceptional Care for You and Your Pets*

Respectful Cremation and Burial Services



[www.clpets.co.uk](http://www.clpets.co.uk)  
01342 712976



Information and Prices: Valid to 30 November 2024

## *Arranging a cremation through a Veterinary Surgery*

*A brief message from Stephen Mayles*

*– Senior Partner at Chestnut Lodge*



In the unfortunate event that you have lost a beloved pet, please accept our heartfelt condolences. We understand the challenges you are facing during this difficult time and we are here to assist you in making the necessary arrangements.



If you are anticipating a future loss, it's a prudent decision to plan ahead. Making hasty decisions about your pet's aftercare can lead to regrets later on.

We have established partnerships with a select few veterinary surgeries that prioritize offering the highest quality care following the loss of a

pet. If your veterinarian isn't affiliated with us, we encourage you to reach out directly. This ensures there no confusion, preventing your pet from receiving the service you desire. Unfortunately, standards in the pet cremation sector vary, and some may compromise quality in order to maintain lower prices and accommodate waste collections, including pets.

I personally assure you we will conduct your pet's funeral to the highest standards, treating your pet with dignity and respect at every step. Our goal is to provide you with peace of mind, knowing that your pet receives the farewell you envisioned.

It is essential to note that you are not obligated to use our facilities; you have the freedom to make your own arrangements. Take the time to clear your mind before deciding, avoiding impulsive choices in moments of shock and distress. We hope the information provided assures you that your pet will receive unparalleled care.

If you use a veterinary surgery that has partnered with us, you can either contact us directly or make your arrangements through the surgery.

When arrangements are made through a third party, it may be necessary for us to reach out to you for clarification to ensure that we accurately fulfil your specific wishes. Kindly provide your name, address, telephone number, and email address to the veterinary surgery for this purpose.

Feel free to contact us directly if you prefer to bring your pet, opt for burial or a scheduled cremation, wish to witness any part of the service, or if you have any inquiries. You can reach us by phone, email, or through our website.

Consider the following key points:

### *Do you wish to have your pet collected from the surgery?*

There are 2 options for collection

- **Immediate collection** for which we will come specially for your pet. There will be a collection fee for this.
- **Collection on one of our scheduled days.** Collection from a partner vet is free, or a reduced charge applies for other surgeries. If you choose this option with individual cremation, the ashes are typically returned the scheduled day after your final payment. Rest assured, we handle pets with care, placing them into containers individually or side by side - never piling them on top of each other. We do not collect veterinary waste as we feel this would compromise our respectful handling.

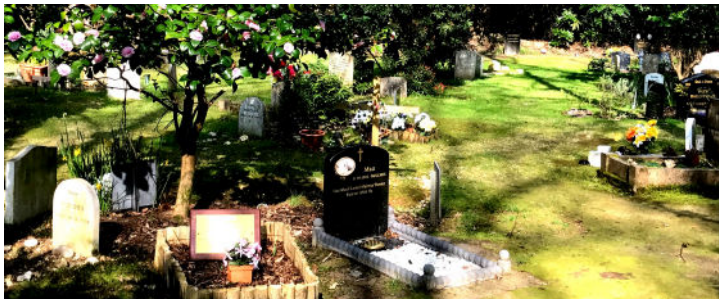
### *Which service would you prefer?*

Look through this brochure to help you decide what you would like for your pet. This decision is yours to make and should not be influenced by any outside agencies.

### *What happens about payment?*

If you opt for burial or individual cremation, we will contact you with invoice details and other arrangements, such as the return of ashes. Settlement of the account is required before the burial or return of ashes. In case you do not receive communication from us within a few days of collection, please reach out, as there may be a chance that a letter or email has gone astray. Some partner vets prefer to handle all arrangements and might request settlement directly with them.

For communal cremations through partner vets, payment is typically settled through the surgery unless specific arrangements are in place for direct billing. It is advisable to check with the vet before leaving the practice. Once the entire process is complete, you will receive a cremation certificate from us.



At Chestnut Lodge, you and your pet will be under the care of one of the most respected pet bereavement facilities in the UK, with a legacy dating back to 1969. Stringent procedures are in place to guarantee the highest standards of service.

Distinguishing ourselves, we are among the select Pet Bereavement Facilities in the UK that conduct individual cremations, communal cremations, and burials—all executed with an unwavering commitment to care and respect. Whether collecting your pet from your vet or your home, we ensure that your pets are handled with meticulous attention during transportation. We remain steadfast in recognizing that our service is for you, the pet owner, and pledge to uphold our procedures at all times.

### **We are Here to Help You with the Loss of Your Pets.**

**To do this we provide you with complete, meticulous cremation and burial services that treat your pets with the highest care and respect.**

**We achieve this by focusing on excellence in our handling, transportation, working practices and presentation.**

**Everything is carried out as if you are beside us every step of the way.**

We may not ease the sadness of your loss but we hope our services will bring you comfort and enable you to look back on fond memories with joy and peace of mind.

**Chestnut Lodge is one of the few establishments in the UK to be independently verified and approved under the stringent Consumer Code of the Association of Private Pet Cemeteries and Crematoria.** This marks the only meaningful approval for pet bereavement services. An independent specialist firm meticulously assesses every aspect, ensuring respectful handling, adherence to technical procedures, exemplary customer care, and accurate portrayal of services in all published material. You can trust in the reliability of our services.



The independently inspected logo of the Association of Private Pet Cemeteries and Crematoria is the highest accreditation available in the pet cremation sector. Chestnut Lodge is a Founder Member of the Association and is totally committed to upholding their values. See the website at [appcc.org.uk](http://appcc.org.uk)

### Our Four Golden Rules for Pet Cremation

*Always imagine the owner of the pet is standing behind you and watching your every action. That way you will always carry out the service with care and dignity.*

*Always make sure the identification label stays with the pet, is attached to the machine when cremating and stays with the ashes for all Individual Cremations.  
Never separate the label from the pet.*

*Always make sure the cremation chamber and ashes processors are cleaned thoroughly to collect all the remains before the next Individual Cremation or ashes preparation begins. There must be no mixing of remains for Individuals.*

*Always work as if it is your first cremation and pay the same attention as you did then. There are no second chances – it has to be right first time*

### Trading Standards “Buy With Confidence Scheme”

We have been approved under the Hampshire and West Sussex County Councils’ Buy With Confidence Scheme. The scheme is the largest of its kind run by Trading Standards Departments throughout the UK. Approval is not given lightly and businesses have to undergo a series of checks and references. Above all they must demonstrate their commitment to Fair Trading and providing a quality service to their clients.



### Technical Approvals

We carry all the necessary technical approvals to operate for collections, cremations and burials. Please note these have no relevance to the cremation or burial services as the same approvals and conditions apply to waste plants. They simply mean we can operate legally and meet the basic operational requirements for disposal.

Carriers Licence : CBDL557943 (Environment Agency)

Animal and Plant Health Agency (DEFRA) Approvals

Crematorium : 42/322/8002/ABP/INC; Cemetery : U1204207

## Collections From Veterinary Surgeries

To minimise the cost to you we offer a free collection of your pet and delivery of ashes to certain veterinary practices on a twice weekly basis. This ensures you should have no more than one week to wait for the return of the ashes. Outside of these times our normal collection fees will apply.

We use a car or van for single collections from your vet. For our twice weekly runs we use a van which is fitted with containers. All the pets are placed inside the containers either on their own or by the side of other pets. They are normally placed into our white body wraps by the vets and have an identification form filled out & attached by the surgery giving us all your details.

The care we give your pet sets us apart from almost all other companies collecting from vets. We consider it to be the only way your pet can be transported, with the dignity and respect you want whilst still providing a practical and affordable service.



Please note that whilst we can collect from any veterinary surgery we only have regular arrangements with a few practices who want the best for their clients. If you wish us to handle the service please make it clear to the surgery that we will be collecting your pet and contact us as soon as possible so we may make arrangements with them.

## Collections From Home

If you wish we can collect your pet from home. An additional charge will be made depending on location.

We will collect as soon as possible at a mutually convenient time. We normally carry out single collections from your home but to reduce the cost we may be able to offer a collection on one of our regular routes if we are closer to your area.

The choice is yours so please telephone us to discuss options and for collection and delivery fees to your home.

## How are pets kept awaiting cremation or burial?

If cremation is to take place straight away then pets will be taken from the reception and placed on the hydraulic table in the crematorium. If they are not due for immediate cremation then they will be taken to our purpose built mortuary.



This is a walk-in cold room with plenty of space to look after your pets.

Pets are placed onto the shelving and the copy of the identification sheet is placed with them so everybody knows who they are at all times.

Large dogs may easily be brought here or transferred to the crematorium next door on the hydraulic trolley. Smaller pets are simply carried.

Pets can safely be kept here for up to a week for burials or attended cremations. Where the wait is longer we carefully lay the pets out and place into a freezer. This avoids any deterioration. Pets are always removed from freezer storage and carefully prepared so that you may see them before the burial or attended cremation.

## Bringing Your Pet To Us - By Appointment Only

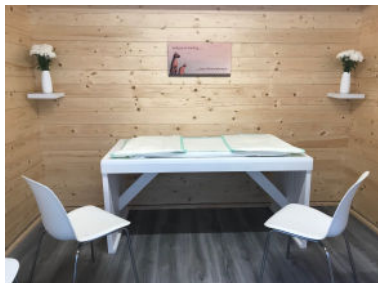
You may bring your pet to us at any time during our opening hours.

We work on an appointment basis to ensure somebody can be ready to help you with your arrangements. We are here to answer any questions and discuss what you would like for your pet. The cremation will be carried out as soon as possible and the ashes will normally be ready for collection within a few days.





## What to expect when you get here



When you arrive a funeral arranger will transfer your pet to a private reception room. You may prefer to carry your companion yourself, but we will always be on hand to help.

Once your pet is safe you may have some time in private before we carefully go through the paperwork, making sure we have your detailed wishes.

We have samples of the caskets, urns & keepsakes in the office so you may choose the fitting option for you and your family.

Feel free to ask any questions about any part of our process. You will not offend us by asking anything that helps put your mind at rest.



You may then wish to say your final farewells before you leave. The ashes will be ready for you on the advised date.

If you have booked the attended or scheduled appointment your funeral arranger will stay with you and guide you through the next steps.



You may like to take a few moments to gather yourself and visit the calming cemetery. Please feel welcome to do so.

Doggie family members are of course welcome in the cemetery, they must however be kept on a lead, to protect the graves and our wildlife.





## Waiting Room



Many of you like to go off to town, or to a local garden centre, if you are waiting for your ashes after an attended or scheduled cremation.



If you prefer, or you do not have transport then we have a waiting room where you may relax with a tea or coffee. Toilet facilities are available.

If you are visiting the Cemetery or tending your grave and you feel like a rest afterwards then please feel free to use all the facilities.

Our reception and office areas are set around the private parking area. We have maintained our friendly, country look and feel by using wooden buildings. This is in keeping with the atmosphere we have always tried to maintain – a setting where pets would feel at home.



The receptions and waiting room are built on the site of two of the blocks of the old cattery buildings. It is with regret that we had to close the cattery in 2018 after so many years of care. We still miss the personalities so much but it enables us to concentrate on making sure you have the best combined facilities and service for the times you need us.

The other old cattery buildings form two sides of the private parking area for you to bring your pets to us. We also have a parking area closer to the Cemetery for visitors to the grounds.

## DETAILS AND PRICES

The next section describes the services in detail and gives you prices for the different options. Prices will depend on the size of your pet and all the options are quoted.

At Chestnut Lodge, you receive the exact service we describe in detail in this brochure and on our website. Everything is carried out as if you are standing next to us at all times. We are Founder members of the Association of Private Pet Cemeteries and Crematoria and have been independently inspected and approved by them to ensure everything is carried out the way we describe. There is no higher approval than this. We hope there is enough information here to ensure you can trust us to take care of your pet but we are always happy for you to come and view any part of the process. We have nothing to hide.

If you ever have any queries or are unsure or unhappy with any part of the service then please contact us and we will do everything we can to explain or to put things right.

It is always best to let us have any instructions direct. We have arrangements with some veterinary practices to collect all the details and this is a very successful system. However, there is always a possibility that an administration error could creep in with the instructions so if you have any reservations then please feel free to let us have your wishes, either by phone or email.

Please remember that your vet may not use us as a matter of course. This is because many veterinary practices are now owned by large corporate groups. These have central administration systems and like to use one national provider of services. The systems used in these circumstances may be very different from the handling and procedures we work to or indeed that which you are expecting. Always ensure the service you are buying is described in detail and meets your expectations. It is your right in law.



# Burial Services Offered by Chestnut Lodge

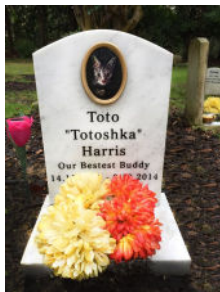
## Green Burial

All burials are carried out in marked plots and you may attend the burial. A green burial is marked by a shrub you may place a small plaque should you wish.

If you would like visiting rights to the cemetery there is an annual cemetery maintenance fee. If you do not wish to take up this option you are allowed to visit until the end of the year of burial.



## Formal Burial



All burials are carried out in marked plots and you may attend the burial. Pets are normally placed into coffins and you may add any personal items that you wish.

Formal plots must be marked with an approved memorial..

Family plots & ashes burial plots are also available.

As a Cemetery client you have visiting rights to your pets' graves subject to the Conditions of Use of the Cemetery. An annual maintenance fee is payable to ensure the upkeep and security of the Cemetery.

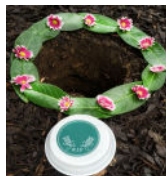
## Photographic Reassurance



If you can't or do not wish to attend the cremation or burial but still would like some reassurance or to feel part of the process then we can take a series of photographs for you.

These will illustrate the process step by step. The amount of detail to be shown is up to you. We always work the same way whether you are with

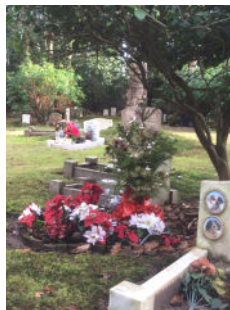
us or not, so please just call and tell us what you would like us to do for you.



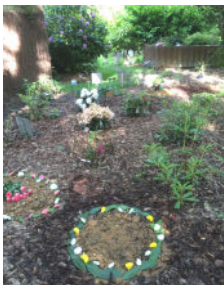
**There is a £45 fee for this service.**

# A BURIAL FOR YOUR PET

We will keep your plot in the Cemetery for as long as you wish provided you continue to pay the annual cemetery maintenance fee. The fee goes towards the maintenance of the cemetery grounds and normally rises approximately in line with inflation. The upkeep of the memorial or plot if it demarcated is your responsibility. The intention is that the Cemetery will remain in existence indefinitely but we can give no legal guarantee on that. It has been here since 1969 and survived a number a threatening legislation changes so we are as permanent as any pet cemetery could be.



Should you wish to give up your plot it may be reused. We never remove any remains from the cemetery but they may be reburied at a greater depth or left where they are and the new plot moved to one side. This is to ensure the survival of the Cemetery as a business that can provide help for pet owners in the years to come.



## Green Burials

For those of you who may not like the thought of cremation but do not want a formal cemetery plot we have introduced the option of green burial. Your pet will be wrapped in a degradable covering rather than a coffin and placed into a grave in the designated area of the cemetery. The grave will be marked by a shrub and left to grow naturally. You may have a small plaque placed in the memorial bed if you wish.



If you don't wish or are unable to attend the burial, photos can be provided for a £45 fee.

## Green Burial Fees

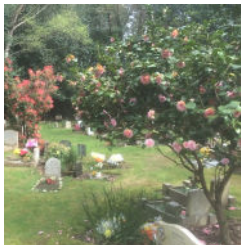
Unattended    Attended

Tiny/ Size 1	Under 7kg	£355	£440
Size 2	7-20 kg	£375	£460
Size 3	20-33 kg	£390	£475
Size 4	33-50 kg	£405	£490
Size 5	over 50kg	£420	£505

Your burial fee includes visiting rights to the end of the year of burial. The Cemetery Maintenance Fee starts from the beginning of the following year and renews each year until you wish to stop.

## Formal Burial Fees

Tiny/Size 1	Pets up to 7kg	£ 755.00
Size 2	Pets between 7 and 20kg	£ 790.00
Size 3	Pets between 20 and 33kg	£ 820.00
Size 4	Pets between 33 and 50kg	£ 855.00
Size 5	Pets over 50kg	£ 885.00



The fee includes a burial casket and attendance at the burial. The plot must be marked with an approved memorial. This is an additional cost & the fee includes a £70 deposit towards this. The final price of the memorial will depend on the type you choose. The deposit will be used to provide a simple memorial if none is chosen

within 4 months. If you do not wish to attend the burial then a reduction of £85 will be made to the above fees. Photos, by email, can be provided for a £45 fee.

## Burial of Ashes

The fee for an attended burial of ashes is £85 or the unattended burial of ashes is £60. The above fees apply when we have carried out the cremation for you. Please enquire should you wish to have a pet cremated elsewhere interred at Chestnut Lodge.

## Annual Cemetery Maintenance Fees 2025

The annual Cemetery Maintenance Fee will be charged each year on 1 January, starting the year following the date of burial. All plots must be marked by an approved memorial within four months of burial. Charges for memorials will vary according to materials and design

Small Memorial—Communal Area	£40
Large Memorial—Communal Area	£45
Ashes Burial Plot—Plaque only	£55
Ashes Burial Plot—Full Memorial	£55
Formal Burial Plot—Headstone/Plaque only	£65
Formal Burial Plot—Full Memorial	£70
Green Burial Plot	£50
Ashes Green Burial Plot	£40



## Cremation Services Offered by Chestnut Lodge

All services are clearly defined and carried out according to our strict working procedures.

### Communal Cremations

Pets are placed in the cremation chamber side by side with other pets. Further cremations are normally added to the chamber during the day. After the final cooling period (usually the next morning) the ashes are swept from the hearth and transferred to the Cemetery where they are placed into a large grave behind fencing. This is filled over a number of years.



There is a memorial bed alongside where plaques may be placed. You are welcome to visit.

No ashes from communal cremations may be returned to you, however you may request a cutting of fur or a paw print before the cremation takes place. The fur sample may also be placed

into jewelry or a keepsake as a lasting memento.

Please note that if your pet has any implants then most of these will remain after cremation. Please ask if you would like these to be returned to you. If not then, as they are made from valuable rare metals, they will be collected and eventually sold to be recycled. The proceeds from the sale will go to a charity.

### Photographic Reassurance



If you can't or do not wish to attend the cremation but still would like some reassurance or to feel part of the process then we can take a series of photographs for you. These will show your pet carefully laid onto our trolley ready to be placed into the unit.



You will be able to see the cremation chamber is completely clean and that it is just your pet being cremated. The amount of detail to be shown is up to you.

We always work the same way whether you are with us or not, so please just call and tell us what you would like us to do for you.

**There is a £45 fee for this service (photos by email)**

## Individual Cremations

Every cremation carried out here is performed with care and respect. We appreciate the trust that pet owners place in us and guarantee that trust will never be abused. Pets are handled in a dignified manner from collection and throughout the whole cremation process. Your pet is clearly identified at all stages. Each pet is placed alone into a clean chamber, unless you have made a special arrangement to have more than one of your pets cremated together. Once the cremation has finished all the remains are meticulously collected. The ashes are carefully handled according to your wishes.

## Scheduled & Attended Individual Cremations

The cremation is carried out at a specific time during the morning, if you wish to see any part of the cremation or if you'd like to take the ashes home the same day then please contact us to make arrangements. We must ensure the crematorium is ready



when you arrive and leave some leeway after the previous cremation, to cover this there is an extra charge scheduled & attended cremations. Due to the length of time involved in the cremation process these appointments need to be before noon. Cremation times vary with the size of your pet. For example a cremation of a cat may take up to 3 hours to complete everything while a very large dog can take up to 6 hours. We will be

able to discuss this with you when you call.

**You may see any part of the process  
– we work the same way whether you are with us or not.**

There is nothing that you can't see but please be aware that pets have to be placed into a very hot chamber and you may wish to consider if this is really the last memory you want. However, we know this is important to many of you and we are happy to do this. If you have any concerns about your pet being cremated alone in the chamber but do not want to witness it we will happily open up everything for inspection before the start of the cremation. You will see that the chamber is clean. Our detailed procedures ensure all visible remains are collected and preserved after each cremation.

If you would like paw prints please let us know in advance as this can significantly increase the time needed for the appointment.

**The additional fee for a Same Day or Attended Pet Cremation is £70.**

**This service is available to booked for 10am on the selected day.**



# A COMMUNAL CREMATION FOR YOUR PET

The Communal Cremation Service is a dignified alternative to the Individual Cremation. Many of you do not want the ashes of your pets back and indeed perhaps do not want to think about what will happen to them. However, deep down, most of you will hope they are given the courtesy of careful and respectful handling and perhaps an undisturbed final resting place.

For your communal cremation your pet will be handled with same high level of care and respect as our other services. Pets are carefully placed side by side in the cremation chamber during the day. After cooling, which is usually the next morning, all the ashes of the pets are carefully collected. Obviously as the ashes are mixed no remains can be returned to you. The ashes are taken to the Pet Cemetery and placed into a large grave surrounded by a closed fence. The grave is filled over a number of years. We place each layer within the plot and cover over ready for the new ash. When the plot is full the ground will be levelled and it will be planted with shrubs to remain a natural area for all time. You are welcome to have one visit and there is a memorial bed adjacent to the plot where you may leave flowers. If you require further visiting rights or would like a plaque installed then a small annual maintenance fee is charged.

You may bring your pet to us or we can collect from your veterinary surgery. There will sometimes be a fee for collection but we can often combine this with our scheduled visits to the area. The choice about that is yours.

**If you wish to bring your pet to us the communal cremation fees are :**

Tiny (under 1kg)	£55
Size 1 ( under 7kg)	£70
Size 2 (7-20kg)	£80
Size 3 (20-33kg)	£90
Size 4 (33-50kg)	£100
Size 5 (over 50 kg)	£110

**You may request a cutting of fur before the cremation takes place. Any of our keepsakes are ideal as containers or you may simply have the fur in a safe envelope.**

**You may also have a paw print or a clay impression — see the details in this brochure.**



A number of high quality, professional veterinary surgeries use us for their clients' pet cremations and in these cases pets are normally collected on one of two days during the week. You will either be invoiced by the veterinary practice or by ourselves for this service. See our transportation section for details of how your pet is carefully handled. Our standards are very rare in the pet cremation sector, which is a sad reflection of the state of most services.

### **If Your Vet Does Not Use Our Services**

Please contact us personally, preferably in advance so you avoid having to make decisions when you are upset and vulnerable. The majority of veterinary surgeries use companies with weekly collections where the handling of pets is more akin to a waste disposal than a cremation service. Often the remains are sent to landfill but even if they are buried in the grounds of a cemetery you need to ask yourself if you really want them handled in such a manner. So please make sure you get a clear description of how your pet will be treated.



### **Our Commitment to You**



Some pet crematoriums place great emphasis on the fact that they only carry out individual cremations but that is usually a business decision on their part and has nothing to do with providing the best service for their clients. We offer both individual and communal cremations so that we may treat all of you and all your pets with the respect you all deserve - we don't cut corners with the handling to try to give cheap prices to third parties, we don't send

the ashes to landfill sites because we can't be bothered to provide a permanent resting place, we don't take on huge numbers of surgeries so that it is impossible to handle pets properly and we ensure you have all the details of the service to hand and can question us or come to see us at any time.

**Remember—if you want your pets to be treated with care and respect then do not leave them with your vet unless they use Chestnut Lodge for all their cremation services. Simply contact us and let us help you.**

**Take control over your companion's final journey.**

**Mementos Available for**  
**Individual Cremations, Communal Cremations**  
**Green Burials and Formal Burials**

It will take extra time to take a nice print from your pet & if you've chosen clay, this needs even more extra days drying time, so this will slightly extend the time it takes to prepare & return everything to you.

**Paw Print – £35 each paw**

**A paw print taken using a permanent ink**

You will receive the actual piece of paper your pet has touched. You will also receive copies of both the original paw print and a print that has been digitally enhanced to remove any marks left by fur etc. Both prints are scanned, turned into jpeg files and can be emailed to you. You will then be able to save or reprint these as many times as you wish.



Original

Enhanced

**Clay Impression – £35 each paw**

**A paw pressed into modelling clay.**

The paw is firmly pressed into a hand rolled block of clay, the clay is then trimmed and air dried. The finished clay discs are extremely strong so there is very little danger of any future damage. They are left in the natural white clay for you to decorate if you wish.



Clay creates a better image than the paper print for those with reptiles, birds & rabbits that would like a lasting paw memento of their pet.

**Fur Cutting**

A single sample is free, additional cuttings may be requested for £5 each.

You may like us to take lock of hair as a reminder of your beautiful pet. You can choose the spot this is taken from, for example that soft bit of hair behind his ear or on his tummy. With very short haired pets we gently use pet clippers, so we can get a nice sample, with out any risk of harming the pet. This can be presented in one of our keepsakes (see keepsake pages for prices) or placed into a presentation card.

# AN INDIVIDUAL CREMATION FOR YOUR PET

Prices are based on the weight of your pet

Tiny: under 1kg

Size 2: 7-20kg

Size 4: 33-50kg

Size 1 : 1-7kg

Size 3 : 20-33kg

Size 5 : over 50kg



**Option 1:** Individual cremation with ashes scattered over the grounds of the pet cemetery

Tiny : £136

Size 1 : £184

Size 2 : £205

Size 3 : £226

Size 4 : £250

Size 5 : £274

**Option 2:** Sorry, option 2 is no longer available.



**Option 3:** Individual cremation with ashes in a personalised tin

Tiny : £145

Size 1 : £194

Size 2 : £215

Size 3 : £236

Size 4 : £259

Size 5 : £283



**Option 4:** Individual cremation with ashes in a white, watertight aluminium urn with name disc.

Tiny : £159

Size 1 : £217

Size 2 : £229

Size 3 : £253

Size 4 : £276

Size 5 : £300



**Option 5:** Individual cremation with ashes in a natural bamboo picture frame casket (photo size 10 x 10cm).  
Nameplate available for £5 + lettering

Tiny : £179

Size 1 : £227

Size 2 : £249

Size 3 : £270

Size 4 : £294

Size 5 : £321



**Option 6:** Individual cremation with ashes in a natural oak casket with engraved nameplate\*

Tiny : £181

Size 1 : £230

Size 2 : £251

Size 3 : £272

Size 4 : £296

Size 5 : £324



**Option 7:** Individual cremation with ashes in a dark oak casket with engraved nameplate\*

Tiny : £181

Size 1 : £230

Size 2 : £251

Size 3 : £272

Size 4 : £296

Size 5 : £324

**Engraved Plates:** Available for options, 5, 6, 7, 8A, 8C, 8F, 9s, 9L, 13A, 13B

We use a Times Roman font on a brass coloured high quality vinyl. The plate is engraved through to a black core. The overall effect is a softer, warmer looking plate with clear & easy to read lettering.



Options include an engraved plate with the name only.

Additional Engraving is 25p per character.  
Plates may be purchased separately for £5 + lettering

**Option 8: Individual cremation with ashes in a 17cm carved wooden sleeping cat**



- A) Oak finish with plinth & engraved nameplate\*  
 B) Oak finish Wooden Sleeping Cat.  
 C) Black finish with plinth & engraved nameplate  
 D) Black Wooden Sleeping Cat  
 E) Natural Wooden Sleeping Cat  
 F) White finish Wooden Sleeping Cat  
 G) White finish with plinth & engraved nameplate  
 H) Unfinished & ready to decorate at home

**A, C & G** £ 267

A, C - ashes contained in the plinth

**B, D, E\*, & F** £ 235

B, D, E - ashes in a recessed cavity

**H\*** - ashes in a recessed cavity £ 225

\*(These not currently available with a base)



**Option 9S: Individual cremation with ashes in a picture frame (7 x 5" photo aperture)**

\*Max pet weight of approx. 22kg

**Option 9L: Individual cremation with ashes in a picture frame (10 x 8" photo aperture)**

Tiny : 9S £206   9L £219	Size 3: 9L £310
Size 1: 9S £254   9L £268	Size 4: 9L £333
Size 2: 9S £275   9L £289	Size 5: 9L £357



Engraved nameplate can be supplied with the frame for £5 + lettering

## Option 10 – Individual cremation with ashes in a Bronze Finish Resin Dog Statue

A) Labrador - 44L x 18W x 24H cm

B) Dog with Bone - 40L x 18W x 21H cm

C) Collie - 39L x 17W x 20H cm

D) Terrier - 29L x 17W x 27H cm

E) Jack Russell / Terrier Type - 30L x 21W x 35H cm

F) Spaniel - 26L x 16W x 29H cm

G) Staffordshire Bull Terrier - 28L x 23W x 30H cm

H) German Shepherd - 50L x 27W x 30H cm

I) Boxer (with full tail) - 48L x 32W x 22H cm

J) Rhodesian Ridgeback - 43L x 23W x 26H cm

K) Rottweiler/Mastiff type - 48L x 26W x 29H cm

L) French Bulldog - 16L x 20W x 23H cm

M) Pug - 22L x 13W x 28H cm

N) Greyhound - 46L x 23W x 27H cm

O) Husky - 46L x 20W x 24H cm

P) Bulldog - 16L x 27W x 24H cm

Qa) Dachshund (shorthair) - 46L x 20W x 24H cm

Qb) Dachshund (longhair) - 46L x 20W x 24H cm

R) Pointer - 37.5L x 19.5W x 26H cm

S) Cockerpoo - 37.5L x 22.5W x 22H cm

T) Shih tzu - 24L x 16W x 26.5H cm

Size 1: £261

Size 2: £282

Size 3: £321

Size 4: £344

Size 5: £385







G



H



I



J



K



L



M



N



O



P



Qa



Qb



R



S



T



**Option 11:** Individual cremation with ashes in a brass urn, pewter finish with 2 bronze paws

Tiny : £187

Size 1 : £236

Size 2 : £258

Size 3 : £277

\*Size 4 : £301 \*Max pet weight of approx 40kg

Sadly We are unable to personalise this item



**Option 12:** Individual cremation with ashes in a brass urn, slate finish with 1 silver paw

Tiny : £187

Size 1 : £236

Size 2 : £258

Size 3 : £277

\*Size 4 : £301 \*Max pet weight of approx 40kg

Sadly We are unable to personalise this item



**Option 15A:** Individual cremation with ashes in a white finish brass urn with silver paws

Tiny : £197

Size 1 : £246

Size 2 : £268

Size 3 : £287

\*Size 4 : £311 \*Max pet weight of approx. 40kg

Sadly We are unable to personalise this item



**Option 15B:** Individual cremation with ashes in a navy finish brass urn with silver paws

Tiny : £197

Size 1 : £246

Size 2 : £268

Size 3 : £287

\*Size 4 : £311 \*Max pet weight of approx. 40kg

Sadly We are unable to personalise this item

**Option 13: Individual cremation with ashes in a bronze finish resin statue.**

(A) and (B) Cat (A) or rabbit (B) on a book resin statue for inside or outside.  
Engraved nameplate can be placed on the spine of the book for £5 + lettering

14cm x 10cm x 11cm

Tiny: £162

Size 1: £210



C) Rabbit Statue—bronze resin  
Height = 20cm

Tiny: £169

Size 1: £217



Tiny: £178  
Size 1: £224

Rabbit statue—suitable for exterior use  
Height = 16cm

D1) Bronze D2) Black D3) Pewter



Guinea Pig—suitable for exterior use  
Height = 10cm E1) Bronze E2) Black  
E3) Pewter

Tiny: £172

Size 1: £219



G) Metal Rabbit Silhouette  
Urn. Height = 10cm

Tiny: £196




Size 1: £244



Hamster—suitable for exterior use Tiny: £168  
Height = 6cm

F1) Bronze F2) Black F3) Pewter

## Option 14 : Individual Cremation with ashes returned in a brass heart

14A1		14C1		<b>♥ Small Heart</b> (11 x 6.5cm) for 0-10kg  Tiny: £210  Size 1: £258  Size 2: £279 (Max 10kg)
14A2		14C2		
14B1		14D1		<b>♥ Large Heart</b> (16 x 8.5cm) for 0-25kg  Size 1: £274  Size 2: £295  Size 3: £317 (Max 25kg)  Size 4: Not Available  Size 5: Not Available
14B2		14D2		

A stand can also be purchased to display the hearts. Suitable for both sizes

HS1 (Silver) £25



HS2 (Gold) £25



14A1 Small Slate Multi-paw

14A2 Large Slate Multi-paw

14B1 Small Pewter 2 Paw

14B2 Large Pewter 2 Paw

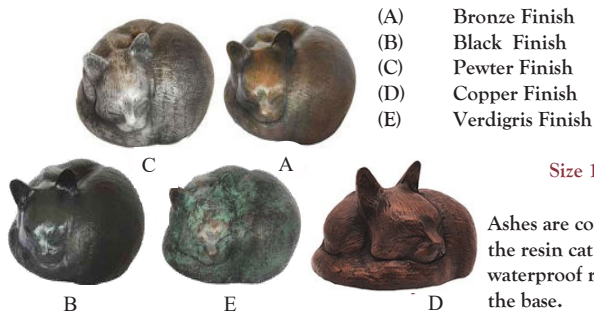
14C1 Small Metallic Grey 1 Paw

14C2 Large Metallic Grey 1 Paw

14D1 Small Chocolate Multi-paw

14D2 Large Chocolate Multi-paw

**Option 16:** Individual cremation with ashes in an exterior resin “At Peace” cat.



**Option 17:** Individual cremation with ashes in a brass cat statue - 10cm



**Option 18:** Individual cremation with ashes in a resin “sleeping cat” statue. These are similar in design to our option 8 but in a smooth resin.



**Option 19: Individual cremation with ashes in an exterior resin statue.**



A1

(19 A1) Bronze Finish

(19 A2) Pewter Finish  
25 x 13 x 17cm

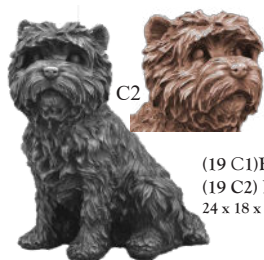


B1

(19 B1) Bronze Finish  
(19 B2) Pewter Finish (pictured)  
25 x 13 x 17cm



B2



C2

C1

(19 C1) Bronze Finish  
(19 C2) Pewter Finish (pictured)  
24 x 18 x 17cm

(19 D1) Bronze Finish  
(19 D2) Pewter Finish  
25 x 14 x 14cm



D1



D2



E1



E3



E2



E4

(19 E1) Bronze Finish  
(19 E2) Black Finish  
(19 E3) Pewter Finish  
(19 E4) Copper Finish

36 x 24 x 14cm

Size 1: £290

Size 2: £311

Size 3: £329

Size 4: £352

Size 5: £383

**Option 20:** Individual cremation with ashes in Bohemian Crystal Round Urn. Each urn is hand-blown by a skilled professional. The lid is not secured on these urns.



A) Dark red—with silver paws



B) Gold—with silver paws

Tiny : £203      Size 1 : £252

Size 2 : £273      Size 3 : £326

Size 4 : £349      Size 5 : £374

**Option 21A –** Individual cremation with ashes in Bohemian Crystal Cylinder Urn.



A1 Slate—with silver paws

A2 Chocolate—with silver paws

Tiny: £214      Size 1: £254

Size 2: £275      Size 3: £330

\*Size 4: £352 \*Max pet weight of approx 35kg

**Option 21B –** Individual cremation with ashes in Brass candle urn.



B1 Metallic grey with silver paws

B2 Chocolate with gold paws

Tiny: £214      Size 1: £254

Size 2: £275      Size 3: £330

\*Size 4: £352 \*Max pet weight of approx 35kg



**Option 22:** Individual cremation with ashes in metallic urns with silver pawprints.



A) Grey—with silver paws



B) White—with silver paws

Tiny : £210

Size 1 : £274

Size 2 : £295

Size 3 : £317

Size 4 : £339

Max sized pet  
approx. 40kg

**Keepsakes - Cremation fees not included.** Please see the cremation option pages for prices.

Fur, an Individual ash sample or a mixture of both maybe be contained in the keepsakes. If you have a communal cremation or burial we can place a lock of fur within the keepsake for you.

**Keepsakes are not large enough for most pets ashes, but could be used as an urn for tiny pets.**



**Keyring Keepsakes** (cremation price is extra).

These durable keyrings contain miniature vials suitable for a token of ash, fur or both.

Available in 7 colours :

Silver, Red, Purple, Green, Blue, Black & Gold.

We occasionally receive other colours so please ask for the current options.

**£22 each.**

♥ **Heart Keepsake** - 7.5cm heart. Access is through a screw stopper on the back.  
Normally used for a **sample** of your pet's ashes or fur.

🏺 **Classic Brass Keepsake** - 7.5cm high and have a screw top.  
Normally used for a **sample** of your pet's ashes or fur.

K1



K2



♥ K1—Plain Pewter £65

♥ K2—Plain Bronze £65

K3



K4



♥ K3—Pewter -2 Paw £65

♥ K4—Metallic Grey—1 Paw £65

🏺 K5— Classic Plain Bronze £36

🏺 K6—Classic Plain Pewter £36

🏺 K7a—Classic—Slate with Paws £36

🏺 K7b— Classic—Pewter with Paws £36

♥ K8—Metallic Grey—2 Paw £65

♥ K9—Chocolate—2 paw £65

♥ K10—Metallic Grey—Doves £65

♥ K11—White—Silver Paw £65

♥ K12—Navy —Silver Paw £65

K5

K6

K7a

K7b

K8



K9



K10

K11

K12

K13  
£65



K14  
£65



K15  
£65



**Jewellery** - Cremation fees not included. Please see the cremation option pages for prices.

Fur, an Individual ash sample (pinch) or a mixture of both maybe be contained in the keepsakes. If you have a communal cremation or burial we can place a lock of fur within the keepsake for you.

### Acorn Cremation Pendant Keepsakes

£97 each

These silver pendants are hand crafted and the price includes the chain.

A sample of ashes (pinch) or fur are placed inside your chosen silver keepsake pendant.

The pendants have to be sealed to avoid the top unscrewing and the potential loss.

Each pendant comes with an 18" Sterling Silver chain in a presentation box.



P1  
Round



P2  
Cylinder



P3  
Teardrop



P4  
Heart



P5  
Cross

**Silver Bead Charms** - Sterling silver bead charms. A small screwed compartment allows an ash (pinch) or fur sample to be placed inside.



CH2



CH3



CH4



CH5



CH6



CH7



CH8



CH9



CH10



CH11



Charms  
Bracelet

£98  
£44

## Silver Cremation Pendants - 925 Sterling Silver except SJ10 which is stainless steel

The necklace goes through the pendant, ensuring a long lifespan.

A small screwed compartment allows a sample of ashes (pinch) or fur can be placed inside. These pendants do NOT come with a necklace.

**SJ1**



**SJ2**



**SJ3**



**SJ4**



**SJ5**



**SJ6**



**SJ7**



**SJ8**



Locket

**SJ9**



**SJ10**



Stainless  
Steel

**SJ11**



**SJ12**



SJ1—SJ7: £100

SJ8, SJ10, SJ11, SJ12: £117

Necklace SJ9 (50cm): £39

Necklace SJ9xl (60cm): £44

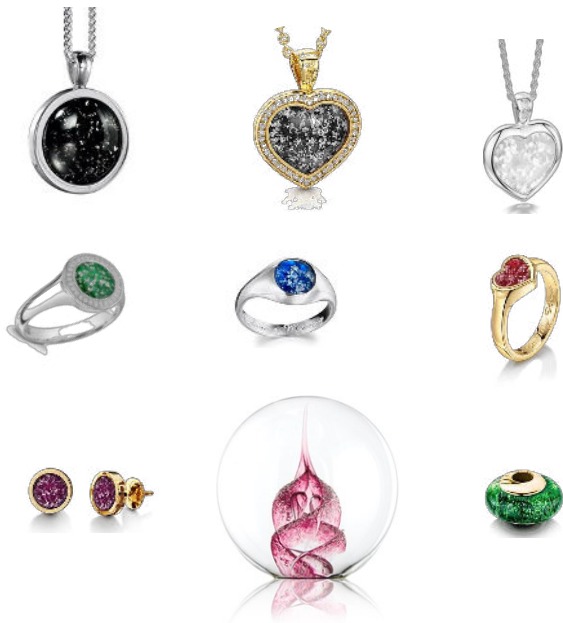
## Ashes into Glass - A Partner Service to Commemorate Your Pets.

### Jewellery and Paperweights in Crystal Glass

A small sample of your pet's ashes can be incorporated into beautiful glass and crystal memorials. There are many different jewellery types & colours to choose from, the full range can be found on their website.

We will prepare the sample of the ashes for you so that you can arrange for your chosen memorial to be made by Ashes Into Glass.

Further details on styles & prices simply visit [www.ashesintoglass.co.uk](http://www.ashesintoglass.co.uk).



Order through us and receive a 10% discount on their published prices

Items may take up to 8 weeks to make

## Silver Paw Print Jewellery - A Partner Service to Commemorate Your Pets.

If you would like more details on styles & prices simply visit [www.silvertips.co.uk](http://www.silvertips.co.uk).



Paw prints from a paper print can be turned into sterling silver jewellery. There are many different jewellery types & shapes to choose from, the full range can be found on their website.

## Phoenix Memorial Diamonds - A Partner Service to Commemorate Your Pets.

This exclusive and personal memorial service is carried out in Macclesfield, UK. A diamond can be grown from the carbon within the ashes or fur or a combination of the two. Sizes of diamonds start from 0.5 carat and you need to provide 100g of ash or 20g of fur per carat. Further details on styles & prices please give us a call or visit [www.phoenix-diamonds.com](http://www.phoenix-diamonds.com)

Order through us and receive a discount voucher for up to £125.



## Accessories:

Small Heart Stand—Suitable for heart keepsakes

£20

KS1 (Silver)

KS2 (Gold)



Large Heart Stand—Suitable for small & large hearts (Opt 14)

£25

HS1 (Silver)

HS2 (Gold)



## A Note About Our Return Options

All our options for the return of ashes are chosen to be of the highest quality. We manufacture some ourselves and others we have designed & made specifically for you. We constantly check all our items to ensure they meet our standards but if you ever have any problems or something is simply not quite as you imagined, please contact us and we will help you so you can take comfort in the end result.

## Flower Arrangements - Local florist Helgaz Flowers



Suppliers of beautiful bouquets & wreaths for cremation or burial. Simply Contact them on **01342 843777** if you wish to collect or order some flowers to be delivered here for your pet at the time of cremation or burial. Alternately please feel free to let us know what you would like and we will arrange it for you.

## Memorials for the Home or the Cemetery

We can arrange many types of memorial with our local stonemasons.

Please contact us for further details or a brochure.

The simplest and most hardwearing type is our black granite or white marble plaque.



12" square plaque and stake:

£60 - black granite (lettering not inc)

£60 - white marble (lettering not inc)

Lettering in a gold, black or silver painted infill £2.00 per character

## Our simplest memorial—produced here at Chestnut Lodge

Engraved exterior vinyl on black stake      £38 - Gold  
Includes engraving, as can be fitted.

Plaques are 5" by 3" and can take up to four or five lines with four or five words per line. Ideal for home use. It is ideal if you can email the details to us so we may see the wording and layout you prefer.





## Register Your Details With Chestnut Lodge

— a more detailed version is available online - <https://www.clpets.co.uk/register-with-us>

Your Full Name
Your Address
Contact Telephone Number(s)
Name and address of Veterinary Surgery
Your email (if you have one)

Pet's Name	Type of Pet	Breed/description	Weight

Service you may require (you may change this at any time)	
Individual Cremation with return of Ashes	
Individual Cremation with ashes in the Pet Cemetery	
Communal Cremation (ashes to go to the Pet Cemetery)	
Communal Cremation (with lock of fur as keepsake)	
Burial	
To be chosen later	
For Individual Cremation which option number would you like?	
Any Other Details	

## Register Your Details With Chestnut Lodge

### Don't be left making a "distress purchase" decision when you lose your pet

When you lose a pet you will likely be upset, confused and not thinking properly. This is not the time to be making a decision about how you want your pet to be handled. You will probably be at your veterinary surgery and a staff member will be suggesting the service they use. If it is not one of our veterinary partners then you may be directed to a commercial service that handles all their waste, cremations and disposals. The handling and procedures may be controlled by the price the surgery is paying rather than the service to you. Also, their ideas about the cremation may be very different to yours and influenced by other business factors. Their form of cremation may not be the way you want your pet to be handled.

### Look at the service we can offer you

To ensure your pet receives the service you want it makes sense to get some plans in place. It is an unfortunate fact that pet cremation is only regulated at a basic disposal level and many commercial veterinary cremation services have a different level of service for vets than they do for people going to them directly. Chestnut Lodge is one of the few complete pet cremation services in the UK to handle all pets with same high level of care and respect no matter which service is chosen or where they come from. This includes transportation, any temporary storage, the procedures of the cremation and the final resting place of any ashes that are left with us. We always work as if you are standing next to us.

### Register now and forget about it - no obligation but you will know everything will be in place when the time comes

Registering with us means that when the time eventually comes you can simply call on us and we will be able to help you with the minimum of fuss. Registration with us costs nothing and is not binding. You can change your mind about what you want at any time.

We will send you confirmation of your registration only after that we will never contact you without you requesting our help. You will be entitled to a £10 discount on the cremation fees at the time of the service.

Don't worry if you mislay your details - we will hold them.

# Chestnut Lodge

Pet Crematorium and Pet Cemetery

*Exceptional Care for You and Your Pets*

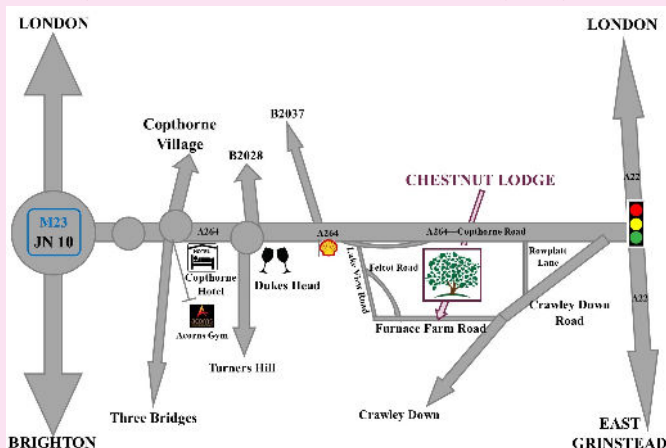


Chestnut Lodge, Furnace Farm Road

Furnace Wood, Felbridge

East Grinstead, West Sussex, RH19 2PU

[www.clpets.co.uk](http://www.clpets.co.uk) 01342 712976 [ccdp@clpets.co.uk](mailto:ccdp@clpets.co.uk)



Furnace Farm Road is a private road and there is a barrier at the A264 end.

Either press the button for Chestnut Lodge or enter the code we have given you

The office is open for telephone enquiries from 8.30am daily

Admissions are strictly appointment only

Appointments are available between the following times:

**Monday – Friday: 10am – 5.30pm**

**Saturday, Sunday & Bank Holidays: 10am–1pm**

Cemetery visiting closes at dusk if earlier

Also known as The Cemetery & Crematorium for Domestic Pets

Proprietor : Stephen Mayles ; Acting Partner : Riann Copper